



# RackSpace Service Blocks: RackSpace Teams for Azure

Collaborate with a team of Azure experts, available on-demand, to help move your initiatives forward.

Tackle a wide variety of cloud initiatives with a team of experts that's as easy to engage with as your own in-house resources. RackSpace Teams for Microsoft® Azure® provides flexible, collaborative access to Azure expertise while allowing you to dynamically change scope and priorities of services as your business needs change.

## Experts Dedicated to Your Success

The RackSpace Teams for Azure Service Block (currently available in North America and EMEA) provides your business with on-demand access to a team of highly skilled Azure experts who are available to collaborate with your organization to shape successful outcomes in the Azure cloud. This unique service model is a cost-effective route to the high-value and high-impact Azure cloud expertise your business needs.

## Key Benefits

RackSpace Teams for Azure can help you with a broad range of services related to building, migrating, optimizing and managing your Azure environments.

**On-demand access to experts:** You gain access to an established tier of monthly hours during which you will be able to leverage a team ("Pod") of cloud experts assigned to your account.

**Diversified skill sets:** The RackSpace Teams Pod assigned to your business will consist of an Engagement Manager, architects and engineers working together as one unit.

**Consistent team structure:** No matter which tier of hours you use each month, you'll always work with the same familiar Pod that knows you and your business.

**Shared knowledge and resources:** RackSpace creates and shares resources, platform tools and frameworks across all team Pods, so every customer benefits from our collective knowledge.

## Key Features

RackSpace cloud experts work as part of your team, providing best practices and knowledge amassed from years of experience working on a wide range of cloud projects.

- **Migrations to Azure:** Workloads elevated in the cloud
- **Application operations:** Build, release and go-live support
- **Infrastructure build-out:** Infrastructure-as-code templates
- **Security management:** Security tools and services
- **DevOps & automation:** CI/CD pipelines and automated deployments
- **Disaster recovery (DR) planning:** DR environment implementation and testing
- **Performance management:** Load testing and optimization
- **Cost optimization:** Tagging, billing review, usage and RIs

## About RackSpace

RackSpace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- 2,500+ Microsoft certifications
- Five-time Microsoft Hosting Partner of the Year

*"Onica (a RackSpace company) worked as true partners with Buyatab and became a part of our team. When we didn't have project management resources to dedicate to the migration, Onica provided one who drove the team in a smart and effective way."*

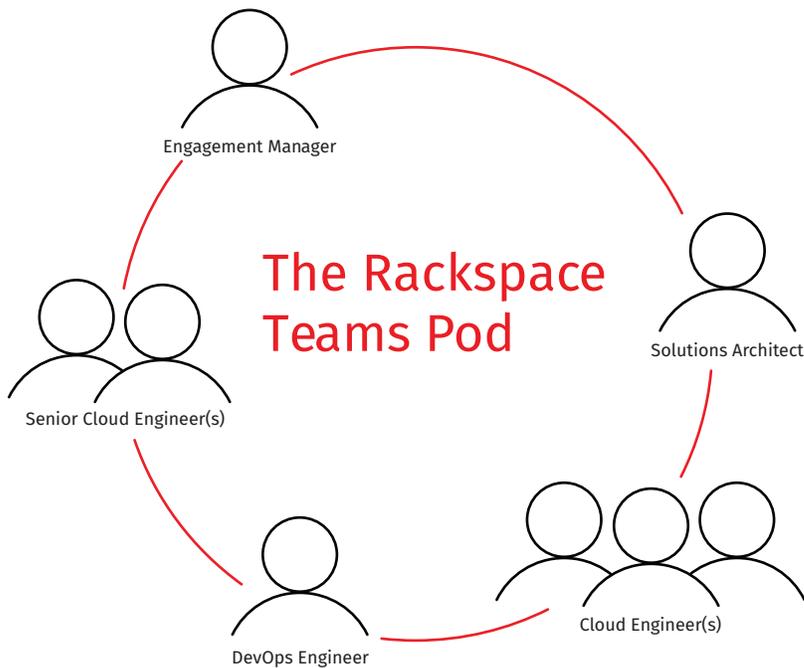
Chris Falk :: CTO, Buyatab

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, RackSpace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## How It Works

Rackspace doesn't want to be the gatekeeper to your innovation, but instead thrives on working closely with your business across one joint, agile team to collaboratively accelerate cloud outcomes, while passing on collective knowledge gained from multiple Rackspace clients to your internal team.



## Qualifications

- 1,300+ Microsoft certifications worldwide
- 200+ Microsoft-certified professionals
- 150+ Microsoft Azure certifications worldwide
- 100+ Microsoft Azure-certified professionals
- 13 Microsoft partner certifications
- Five-time Microsoft Hosting Partner of the Year
- 15+ years supporting MSFT technology
- Rackspace adheres to the following information security standards: ISO 27001, PCI, SSAE1, SOC, U.S.-EU Privacy Shield, CPS, HIPAA, FedRAMP, FISMA, DFARS

## Additional Services

Every business faces unique challenges, and Rackspace Service Blocks™ offer flexible, specialized cloud solutions to solve your constantly evolving needs — regardless of where you are in your cloud journey. Additional service blocks and offers include:

- **Platform Essentials:** 24x7x365 access to certified cloud specialists for cloud guidance, and a simplified account management portal for ease of use.
- **Architect & Deploy:** Certified cloud specialists design, build and deploy your cloud to help ensure optimal performance and reliability.
- **Discover & Enhance:** Certified cloud specialists assess your public cloud infrastructure and prepare for supportability in Manage & Operate.
- **Manage & Operate:** 24x7x365 cloud and OS management, with monitoring and incident response from certified cloud specialists.
- **Complex Cloud Operations:** Access to advanced technical resources to optimize public cloud operations and infrastructure architecture.

## Take the Next Step

Let's talk about how Rackspace Teams for Azure can help you establish and execute meaningful cloud initiatives.

Learn more: [www.rackspace.com/microsoft/managed-azure-cloud](http://www.rackspace.com/microsoft/managed-azure-cloud)  
Call: 1-800-961-2888